

PROGRAM REPORT FY25

OUR FOCUS

Our programs improve social determinants of health enabling our clients to live healthier lives in their homes & provide cost savings to the healthcare system, seniors, & their loved ones. Our services impact:

physical & mental health

cost savings

home safety & reducing falls

housing & homelessness

hospital & emergency dept usage

food insecurity

OUR IMPACTS



8x less

our clients are less likely to fall compared to local average

our clients are less likely to be hospitalized compared to local average

12.5x less



\$19M
per year

healthcare costs avoided by preventing hospitalizations & falls

our HomeShare matches last longer than other shared housing programs

2x longer



15 years

our longest running HomeShare match

of seekers in HomeShare matches were homeless or at risk before entering the program

44%



39,000+

instances of care provided social support & connection, combating isolation & loneliness

MISSION IN ACTION



ElderHelp keeps seniors living in their homes longer!

Each year, the average age of ElderHelp clients moving into long-term care is older than the average senior:

- for the last 4 years, ElderHelp clients who moved to long-term care were **8 years older** than the national average
- those additional **8 years** at home saved these seniors & their families a combined **\$13.2-41.8M in avoided long-term care costs**

SENIORS SERVED

1,452 seniors served each month

8,433 seniors served fiscal year 2025

278,000+ seniors served in our 50+ year history



NaviGuide
San Diego

www.naviguidesandiego.org

NEW!
THIS YEAR

ElderHelp launched a new division in partnership with United Church Homes of Ohio (UCH).

NaviGuide San Diego provides **personalized support, service coordination, and access to trusted resources to caregivers** through a subscription-based care management service that helps older adults, and their caregivers manage the complexities of aging.