


PROGRAM REPORT FY25

OUR FOCUS


Our programs improve social determinants of health enabling our clients to live healthier lives in their homes & provide cost savings to the healthcare system, seniors, & their loved ones. Our services impact:

physical & mental health	cost savings
home safety & reducing falls	housing & homelessness
hospital & emergency dept usage	food insecurity

OUR IMPACTS


 **8x less** our clients are less likely to fall compared to local average

our clients are less likely to be hospitalized compared to local average **12.5x less** 

 **\$19M** per year healthcare costs avoided by preventing hospitalizations & falls

our HomeShare matches last longer than other shared housing programs **2x longer** 

 **15 years** our longest running HomeShare match

of seekers in HomeShare matches were homeless or at risk before entering the program **44%** 

 **39,000+** instances of care provided social support & connection, combating isolation & loneliness

MISSION IN ACTION



ElderHelp keeps seniors living in their homes longer!

Each year, the average age of ElderHelp clients moving into long-term care is older than the average senior:

- for the last 4 years, ElderHelp clients who moved to long-term care were **8 years older** than the national average
- those additional **8 years** at home saved these seniors & their families a combined **\$13.2-41.8M in avoided long-term care costs**

SENIORS SERVED

1,452 seniors served each month

8,433 seniors served fiscal year 2025

278,000+ seniors served in our 50+ year history



NaviGuide
San Diego

www.naviguidesandiego.org

NEW!
THIS YEAR

ElderHelp launched a new division in partnership with United Church Homes of Ohio (UCH).

NaviGuide San Diego provides **personalized support, service coordination, and access to trusted resources to caregivers** through a subscription-based care management service that helps older adults, and their caregivers manage the complexities of aging.